

Spokane Sounders
Player/Parent
Club Policies

Updated April 2021

Mission Statement

Spokane Sounders is a 501(c)(3) non-profit club serving greater Spokane's premier, select and developmental soccer families. We offer the highest standards of youth soccer advancement, delivering a unique package of development, competition, enjoyment and community by expert, certified coaches.

By working together within a player-centered philosophy, Spokane Sounders offers the highest quality coaching, training, and competition available in greater Spokane. We focus on each player's long-term development and passion for soccer. We keep things straightforward for parents to alleviate confusion and we do our best to keep expenses as low as possible.

General Operating and Player Safety Policies

Spokane Sounders is committed to providing a safe environment for players, parents and coaches; therefore, the Club supports the Safe Sport Program as set forth by US Youth Soccer and US Club Soccer and has implemented the following policies and procedures:

- 1. Coaches are carefully screened and undergo a thorough hiring and review process. We look beyond licensing and playing experience, knowing that integrity, accountability, and honesty are vital traits for our coaches.
- 2. All coaches, team managers and chaperones undergo a background check when they register each year. From there, background checks and risk management clearance are administered and monitored through Washington Youth Soccer and US Club Soccer.
- 3. Players undergo an annual tryout process for all team rosters.
- 4. Club coaches have limited tenures with each team, typically, no more than two (2) consecutive seasons. Club coaches are evaluated and assigned to the appropriate team each season.
- 5. Spokane Sounders players, parents and coaches agree to follow Spokane Sounders Club Expectations, Club Policies, and the online registration process for the year.
- 6. The Club limits the personal information of Spokane Sounders players and families posted on the Club website and in Club publicity.
- 7. The Club makes an effort to schedule practices so that more than one adult is present.
- 8. Coaches comply with strict guidelines regarding on and off the field behavior.
- 9. Spokane Sounders will follow proper Safe Sport protocol and will alert authorities if allegations of improper behavior are made by players, parents or coaches.

- 10. Spokane Sounders coaches and staff shall not drive, or transport by any means, players, or player's family, or player's friend(s), unless the person is a family member of the transporting Club coach or staff. If a Club coach or staff transports any person, they do not transport such person within the scope of their duty or employment as a Spokane Sounders coach or staff, and they assume all liability for transporting such person.
- 11. Club coaches and staff shall not participate, or otherwise engage, in custody matters or legal proceedings regarding Spokane Sounders members unless served and commanded to respond by the legal process. If a Club coach or staff is served and commanded to respond to a custody matter or legal proceeding regarding a Spokane Sounders member, the coach or staff shall notify the Technical Director immediately.

Parent/Spectator Sideline Behavior Policy

Spokane Sounders parents agree to uphold Spokane Sounders Club Expectations for sideline behavior as follows:

- 1. Spokane Sounders parents will not engage in any kind of unsportsmanlike conduct with any referee, assistant referee, coach, player, or parent, such as booing or taunting; refusing to shake hands; using profane language or gestures; or making insulting comments to players, parents, referees, assistant referees or coaches of either team.
- 2. Spokane Sounders parents agree to abide by the Inland Empire Soccer Referee Association's (IESRA) Policy to Address Irresponsible Behavior at Soccer Matches. This policy was implemented to help prevent physical and verbal abuse against referees and assistant referees within the soccer community, and applies to all coaches, players, parents and spectators.
- 3. Spokane Sounders parents will respect the referees and assistant referees and their authority during games and will never question, discuss or confront the referees, assistant referees or coaches at the game field, and will take time to speak with coaches, referees and assistant referees at an appropriate, agreed upon time. If a parent feels an issue has not been resolved after speaking with the referees and/or assistant referees at such agreed upon time, they may report my feedback or complaint at www.spokaneref.org/evaluation.
 - 4. Spokane Sounders parents understand and agree that, in the event of any improper parent conduct at any game, practice or event, they will be asked to leave the sport facility immediately. A violation may also result in a probationary period, suspension, expulsion, the season forfeiture of the privilege of attending all games, and/or any additional actions the Board of Directors deems necessary.

Practice Policy

Spokane Sounders players are expected to attend all team practice/trainings. Coaches require players to provide their best effort, positive attitude, and be attentive. If a player is unable to attend a practice, the player and/or parent shall provide the coach prior notice of the reason that the player is unable to attend practice. Failure to attend practice may affect playing time if the absence was not excused by the coach.

Spokane Sounders has an open training policy and encourages players to attend practices of other teams in addition to their own team's practices. However, the player and/or parent **must obtain prior approval** from the coach whose practice that the player wishes to attend, because there are occasions when practices are closed due to limited training space, training for a specific event, or other coaching reasons.

Player Injury Policy

Any injured Spokane Sounders player requiring a significant amount of time out of participation will require a doctor's release before returning to play. A medical release for any type of head or neck injury is mandatory before a player will be allowed to practice or play in games.

Parents and/or players shall provide notice of doctor release to the team coach and/or Technical Director before a player may resume their participation.

Effective July 26, 2009, the Zackery Lystedt Law was adopted by the State of Washington and is followed by the Spokane Sounders. This law requires all youth sports organizations to comply as follows:

- 1. An informed consent must be signed by parents and youth athletes acknowledging the risk of head injury prior to practice or competition
- 2. A youth athlete who is suspected of sustaining a concussion or head injury must be removed from play "when in doubt, sit them out."
- 3. A youth athlete who has been removed from play must receive written clearance from a licensed health care provider prior to returning to play.

Playing Time Policy

For age groups U13 and below, each player will receive a minimum of 20 minutes playing time in games. While some players will play more, substantial playing time will occur for everyone on the roster. At the conclusion of the fall season, any U13 teams participating in State Championship Cup/Presidents Cup will be treated as U14+ in regard to playing time.

For age groups U14 and above the club will commit to you a spot on the roster, the rest is up to you. A player is selected because we believe they can add value to the team,

while reaping benefits from being a part of the group. Our club places an extreme importance on the time spent in the training/practice environment. This is where players and coaches will spend the majority of their time with the club. A player adds value by making the team better in training first, games second. The player reaps benefits by being in a better training environment. This is what must be of utmost importance to players, coaches and parents.

There are a few situations where results are paramount, one example would be the State Championship Cup/Presidents Cup tournament. During times such as this, it is possible that players may not play due to the circumstances dictated by the game and the results needed. Playing time decisions will be made with the best interest of the team in mind. Training habits, individual abilities, attitude, prior contributions, strength of opponent are some of the factors evaluated.

Off Season Play

To keep active and get touches on the ball during the winter months, many players chose to participate in an indoor soccer league. This type of indoor league is optional and is not required of Spokane Sounders players. It is not club related and therefore the cost is separate from club dues. Please understand that your Washington Youth Soccer secondary insurance does not cover these indoor leagues. The indoor leagues are non-sanctioned events, meaning they are not sanctioned under US Soccer.

No Pay, No Play Policy

Spokane Sounders will maintain financial accountability and integrity at all times, in accordance with our Bylaws. The player and his or her parent(s)/custodian(s) commit to pay the total fees for the entire season through one of the acceptable payment plans upon registration, in consideration for a roster position on a Spokane Sounders team. In order to ensure that all members are treated similarly and fairly, the Club has adopted the following "No Pay, No Play" policy.

Club Dues:

Spokane Sounders ECNL, GA, Premier RCL and Select Teams: Spokane Sounders offers two Club Dues payment options, both of which are made available through the online registration portal:

- 1. Paying the full club dues fee in full in one payment at the time of Club registration.
- 2. Making an initial payment at the time of Club registration with installment payments thereafter.

If a monthly payment is declined, the parent(s)/custodian(s) are notified via email. Our payment system will try to process the payment 3 additional times.

Parent(s)/custodian(s) are notified each time. In the event the credit card on file becomes disabled and not updated in a timely manner so that payment can be processed, the player is placed in No Pay No Play. The parent(s)/custodian(s) and coach are notified by the Club Administrator.

Once placed in No Pay No Play, the player will not be allowed to practice or play in games until a payment is made or arrangements have been made with the Club Administrator or Team Funds Manager.

Please direct questions regarding Club Dues to the Club Administrator: Peggy@spokanesc.org

Team Expenses

Team expenses are fees in addition to Club dues that are required to be paid in order to participate on a Spokane Sounders team. Team expenses are tournament fees, coaches travel expenses for tournaments and league games. These include actual travel costs, daily food per diem and hotel costs.

Team expenses will be divided equally among the players on the official team roster for the related game or event and, if applicable, guest players. There are three exceptions to paying the required team expenses:

- 1. Tournaments are posted prior to tryouts. At the time of tryouts, if a member is aware of a future tournament or game conflict, they must notify the coach and Team Manager in writing or by e-mail within one week of accepting their place on the team roster.
- 2. If a tournament is added to the team schedule after tryouts and a member has a conflict, they must notify the coach and Team Manager in writing or by e-mail within one week of the announcement of the added tournament.
- 3. Spokane Sounders is supportive of the Elite Player Development (EPD)/Olympic Development Program (ODP) and our players who choose to participate.
 E P D / O D P is a legitimate excuse from missing a team event and therefore those players will not have to contribute to team expenses, regardless of when they were announced to the team.

All team expenses are to be paid in full within one week prior to receiving an invoice. If a player has an outstanding Team Expense balance one week after their payment was due, that player will not be allowed to practice or play in games until their payment is made or arrangements have been made with the Team Funds Manager.

Uniform Policy

Our players are required to order a new uniform kit each "even" year. We wear Adidas brand uniforms and training gear.

Collections Policy

Each player's fees and dues must be paid in full prior to the completion of his or her team's season. If fees and/or dues are owed at the completion of the season, the Club will make a reasonable effort to contact the player's financial obligor regarding payment in full. If the Club is unsuccessful in collecting the outstanding dues and/or fees, the Club reserves the right to send any remaining debt to a collection agency or collect the debt with other legal process, and/or apply the "No Pay, No Play" policy to the player's following season.

Refund Policy

Upon accepting an invitation and registering to join a Spokane Sounders team, the player and their parent(s)/custodian(s) commit to pay all Club Dues and Team Expenses in full during the course of the team's year.

Exceptions will be reviewed on a case-by-case basis and may include:

- 1. A season-ending injury
- 2. Family relocation.

Player Sponsorship Program and Financial Assistance Policy

One Spokane Sounders goal is to analyze, and lower expenses incurred by our families. It is important that Spokane Sounders is as affordable as possible to all who want to play. We encourage each player to pursue sponsorships from friends, family, and/or area businesses to help offset Club dues.

For any player who brings in sponsorships exceeding the Club dues amount, extra funds will be forwarded to the Team Funds Manager to be used toward team expenses (tournament registration fees, coaches travel/per diem, etc.).

All sponsorship forms and checks must be sent to:

Spokane Sounders

P.O. Box 4786

Spokane, WA 99220

Please make sure the player's name is included on all of the Player Sponsorship Agreements so we may properly account for them.

If a player is in need of assistance with club dues, he/she may apply for Financial Assistance. Spokane Sounders awards Financial Assistance to assist with Club Dues only. The player's parent(s) and/or custodian(s) must fill out a Financial Assistance application in full and submit the application and any supporting documents to the Club Administrator within 10 days of being offered a position on a team. The application and supporting documents will be reviewed by the Finance Committee and the player's parent(s) or custodian(s) will be notified via email whether or not they were granted financial assistance.

Fundraising Policy

Spokane Sounders encourages its teams to raise funds to help offset expenses. All team fundraising programs and events must:

- 1. Not conflict with other fundraising efforts of the Club.
- 2. Be approved in advance by the Finance Committee. A written overview of the fundraiser must be submitted to the Club Treasurer and Technical Director for consideration.
- 3. Uphold the professional image of the Club.

Funds raised by all teams will be deposited into the team account and must be used during the season in which they were raised. Funds raised are distributed equally among the players who participated in the fundraising event or program.

Tournament Policy

Prior to tryouts, Spokane Sounders works diligently to plan and advertise all team tournaments for the year ahead. Spokane Sounders requires all players to pay their fair share of tournament registration fees and coaches' expenses for those tournaments advertised at the time of tryouts. At the time of tryouts, if a member is aware of a future tournament or game conflict, they must notify the coach and Team Manager in writing or by e-mail within *one week of accepting their place on the team roster*.

If, after the first team meeting, a team chooses to add a tournament to their schedule and a player has prior conflicts and cannot attend, they are not required to pay their fair share of tournament registration fees and coaches travel expenses.

If guest players are added to the official team roster to replace missing players for a tournament, the guest players are required to pay their fair share of team expenses. If an Spokane Sounders player has a conflict with an Olympic Development Program (ODP) / Elite Player Development (EPD) tournament, that player will not be required to pay their fair share of Shadow team tournament expenses – whether that tournament was scheduled prior to tryouts or added later in the season.

Hotel Policy

If a tournament is a "Stay and Play", all players must stay at the required hotel in order to participate in the tournament. No Exceptions. Outside of this: Tournaments or league play hotel stays are not mandated. However, if there are planned activities or "social time" scheduled in the lobby area before or after and/or dinner, the expectation is the player attends.

Hotel Policy - GA & ECNL Teams

GA and ECNL teams are required to travel as a team. Parents are allowed to stay at the team hotel.

Guest Player Policy (Tournaments & League Games)

If a Spokane Sounders team has players on its official team roster unable to attend a tournament, guest players may be invited to participate in their place. Spokane Sounders coaches are responsible for seeking out guest players for tournaments (not Team Managers or team parents). Once a Spokane Sounders coach has confirmed a guest player for the tournament, they will inform the Team Manager.

Guest players are expected to pay their share of the tournament expenses prior to the tournament. Example: A Spokane Sounders team has 16 players on its official team roster. Tournament expenses are \$720, or \$45 per player. For this tournament, all 16 players are required to pay, as they did not notify the team per the No Pay, No Play rules. However, two players cannot attend the tournament and 2 guest players have been added. The Team Treasurer will collect \$40 per player from 18 players to cover the \$720 expense.

Policy for Opportunities To Play Outside of Spokane Sounders Teams

Our Club is supportive of outside playing opportunities. We want to help ensure the soccer opportunities are sound, safe, worthwhile and enjoyable.

The following policy is for the protection and well being of the player, team and club. Communication is important in ensuring a positive experience for all.

The Player's first commitment is to their Spokane Sounders team.

- Spokane Sounders practices supersede guest team's practices.
- Spokane Sounders games supersede guest team's games.
 - o Including rescheduled games.
 - This needs to be communicated by the player to guest team prior to accepting opportunity.

The Process:

- 1. Must allow at least 2 week's lead time.
 - a. Allowing Spokane Sounders personnel to make decisions and process all necessary paperwork.
 - i. Less than 2 week's notice may result in player's access to guest play to be denied.
- 2. Players must have the Requesting Team's Coach contact their Spokane Sounders Team Coach directly.
- 3. Spokane Sounders Team Coach contacts Technical Director or Director of Coaching
- 4. Spokane Sounders Team Coach communicates decision to Player.
- 5. Spokane Sounders Team Coach contacts Player and Shadow Team Manager via email to confirm guest playing opportunity.
- 6. The Player is then responsible for communications to ensure all necessary paperwork is completed (player card, etc.)

Weather Policies

All weather-related policies apply to all Spokane Sounders events including practices, games and tournaments.

Winter Weather Policy

For home and away games, Spokane Sounders follows the Washington Youth Soccer Travel Policy for guidance on inclement weather and unplayable fields.

For team practices held on days with inclement weather, Spokane Sounders will follow these guidelines:

- If Spokane School District 81 has been closed for the day, all Spokane Sounders
 practices within their school boundaries will be cancelled. If Central Valley School
 District has been closed for the day, all Spokane Sounders practices within their
 school boundaries will be cancelled.
- If school is in session, but inclement weather has arrived during the day, Spokane Sounders will make decisions by 2:00pm about whether or not practices will be held that evening. Parents and players will be contacted by e-mail from their coach or manager IF practice is cancelled. Assume practice is "on" unless you are notified otherwise by e-mail prior to 2:00pm.
- Safety first! Because Spokane Sounders welcomes members from throughout Eastern Washington and North Idaho, we encourage players and parents to put safety first when it comes to driving distances to and from practices and games during periods of inclement weather. If you feel roads are unsafe for travel, please stay home.

Cold Weather Policy

Spokane Sounders follows the US Soccer Cold Weather guidelines. Player safety is our priority.

US Soccer Cold Weather Guidelines

Hot Weather Policy

Player safety is our priority. Additional water breaks are provided in extreme heat. Spokane Sounders follows the US Soccer Hot Weather guidelines.

US Soccer Hot Weather Policy

Lightning Safety Policy

The purpose of this policy is to provide information to those responsible for making decisions about suspending and restarting games based on the presence of lightning. The current recommendation of the National Severe Storms Laboratory (NSSL) is to consider

terminating play when the lightning is six miles away (flash-to-bang time of 30 seconds or less). This recommendation was developed as a practical way to make a judgment in situations in which other resources such as technology and instrumentation are not available.

As a minimum, NSSL staff strongly recommends that by the time the flash-to-bang count is 30 seconds all individuals should have left the game site and reached a safe structure or location. In addition, a smaller, but still real, risk exists with the presence of lightning at greater distances. Unfortunately, current science cannot predict where within the radius the next strike will occur.

The existence of blue sky and the absence of rain are not protection from lightning. Lightning can, and does, strike as far as 10 miles away from the rain shaft. It does not have to be raining for lightning to strike.

The flash-to-bang method is the easiest and most convenient way to estimate how far away lightning is occurring. Thunder always accompanies lightning, even though its audible range can be diminished because of background noise in the immediate environment and its distance to the observer. To use the flash-to-bang method, count the seconds from the time the lightning is sighted to when the clap of thunder is heard.

Divide this number by five to obtain how many miles away the lightning is occurring.

When considering resumption of a game, NSSL staff recommends that everyone ideally should wait at least 30 minutes after the last flash of lightning or sound of thunder before returning to the field of activity. If available, electronic detection devices should be used as additional tools to determine the severity of the weather. However, such devices should not be used as the sole source when considering terminating play. (www.nssl.noaa.gov/divisions/forecast/mag/ltg_quidelines.html)

Snow Removal Policy – Home Game/Practice

Spokane Sounders is excited about the memories created while playing this great sport. Some memories will be about what happened on the field and some will be what happened off the field...and some will be about what we did to the field.

Our teams play year 'round. We have earned the right to do so. Our Regional Club League plays through the winter months and the State Cups we participate in begin (high school aged boys) in January. To provide the best possible opportunities for our players, we need the help of all. The alternative choices are not ones we want to make: Give away our home games; or, not compete.

The City of Spokane Park and Recreation Department has adopted a snow removal policy. When snow falls on the turf fields at Dwight Merkel Sports Complex (DMC), Park and Recreation staff will remove snow until Friday evening to a level of 3/4". Any snow that falls and accumulates from Friday evening until game times on Saturdays or Sundays, must be removed by members of our club one hour prior to the start of the first game. Snow may only be removed by plastic shovels and wheelbarrows, not snowblowers or plows, per SPRD policy.

In order to work within the guidelines and get fields into playable conditions, we need many volunteers from ALL Spokane Sounders premier teams hosting home games that weekend to help clear fields. However, we must all understand that we are one. As such, even if you are not playing at home on a particular weekend but you are available to help, we would ask that you would. If games get cancelled because a field is not playable, it gets rescheduled. This in turn could affect others on another weekend. We are all affected by one another; we must see this as a good thing. It is what makes a community function. It also makes a community come closer together; our club is one of our communities, so if you can help, please do so. In the end, remember the cause: helping players (children) play, which brings all kinds of positive things: fitness, activity, learning, camaraderie, etc.

Spokane Sounders Field Clearing Procedure:

If snow has fallen after fields have been cleared by Friday night, Spokane Sounders coaching staff will evaluate field conditions at 7 a.m. on Saturday and Sunday game days. If snow removal is needed, staff will immediately call and text message the coaches and managers hosting home games letting them know field clearing volunteers are needed. Coaches and managers will text and e-mail players and parents from their team, letting them know their help is needed to clear fields, beginning at 8 a.m. It is imperative that each team bring their own plastic shovels and wheelbarrows. Many hands make light work!

As snow falls during the game, Spokane Sounders teams playing will be responsible before and at half time to help keep the lines viewable.

RCL Travel Policy

By entering a Washington Youth Soccer State Sponsored tournament/league, including Cup Tournaments, State League, and Regional Club League, teams agree to make every effort to play all of their games. Safety is always our number one priority. It is not required nor expected for teams to take an alternate route that is much farther than the original direct route in order to make a game. It is impossible to cover all situations that may arise due to inclement weather in one document; therefore, any situation not covered below will be referred to the corresponding Washington Youth Soccer staff program manager to determine further action.

Inclement Weather Travel Policy

Road Closures

If a roadway necessary to reach a game location is closed either 24 hours prior to game time when teams are staying overnight or 6 hours prior to game time when teams are traveling the day of the game, per the Washington State Department of Transportation (WSDOT) for reasons other than regularly scheduled maintenance closures, then the game will need to be rescheduled through the State Sponsored tournament/league representative. If the game is unable to be rescheduled, the program committee and/or staff program manager for the State Sponsored tournament/league will flip a coin to decide the game results if results are needed for advancement.

Chains Required

If roadways are open but chains are required, a team may opt not to travel. These games must be rescheduled as soon as possible at the original home team's site. If either team refuses the reschedule, the team refusing will accept a loss for the game. It will be recorded as a 0-1 loss and any unrecoverable game expenses the other team incurred for the unplayed game may be submitted to the Washington Youth Soccer office for review to be reimbursed by the team opting out of travel. In addition to reimbursing the opponent for the unrecoverable game expenses, the team declining/refusing to reschedule may also be subject to forfeit fees as applicable in accordance with each State Sponsored tournament/league rules of competition.

If roadways are open 4-24 hours before game time with no requirement for chains per WSDOT, and a team does not travel to the game, then they will be issued a forfeit loss. The team earning the forfeit loss will not advance in the tournament/league; additionally, the team may be subject to fines per the State Sponsored tournament/leagues rules. Any unrecoverable game expenses the hosting team incurred for the unplayed game may be submitted to the Washington Youth Soccer office for review to be reimbursed by the team opting out of travel.

E-mail, Texting and Social Media Policy

Spokane Sounders asks that players and parents communicate directly to coaches about practices, questions, or concerns. Players and parents are expected to work directly with their Team Manager about game schedules, travel plans, etc. And, in doing so, we ask that all remember our Club's email, texting and social media policy which is that such communications should only be used to communicate information; not be used to raise or answer questions of concern, offer up opinions, nor engage in written dialogue. Proper use of e-mail, texting and social media is expected at all times.

Through Club-wide and team-specific emails, Spokane Sounders player and family e-mail addresses are often listed in group address blocks. Spokane Sounders regards all email addresses and personal registration information as private and confidential. Spokane Sounders does not share or sell this information with other organizations.

Use of Spokane Sounders e-mail addresses by players or parents for non-soccer related e- mails (political campaigns, religious messages, forwarded messages, etc.) is prohibited.

<u>SafeSport</u>

All Spokane Sounders coaches, staff and volunteers are required by Washington Youth Soccer and US Soccer to be SafeSport trained on a yearly basis. For information about SafeSport protocols, click the link below.

Complaint Policy

Spokane Sounders takes your concerns very seriously. To best address any issues, the following protocols should be utilized:

Spokane Sounders takes allegations of inappropriate behavior or misconduct very seriously. This applies to the behaviors of Spokane Sounders employees, coaches, volunteers, players and/or parents/guardians. Spokane Sounders cannot act to eliminate misconduct unless it has notice of the conduct, therefore reporting concerns is extremely important. All Spokane Sounders employees are charged with reporting any concerns regarding compliance with the SafeSport Framework in the manner in the SafeSport Framework Handbook. Be advised that for the avoidance of doubt, in some instances employees and Spokane Sounders covered personnel will be required to report to law enforcement and/or that U.S. Center for SafeSport. It is our policy to provide for immediate notice of problems to the person designated in this policy so that we may address and resolve any problems as quickly as possible.

If you have a concern over inappropriate behavior or misconduct involving an individual associated with Spokane Sounders, including employees, coaches, volunteers, players and/or parents/guardians, you must report the harassing conduct to either:

- Club Administrator
- Area Director
- Technical Director
- Any member of the Board of Directors

This policy does not require reporting the misconduct to any individual who is creating the issued. Therefore, if you are uncomfortable making a report to any of the above individuals, you may email your concerns to our Club Administrator – peggy@spokanesc.org.

Practice and Game Concerns

If you have concerns regarding your players on-field performance, including by not limiting to play time or general concerns about a coach, team or team member, please contact Spokane Sounders with your concerns in the following order:

- 1. Your Player speak with your player first. It is likely that the player can answer your question or address your concerns.
- 2. Coach if your player is unable to assist, contact the coach directly. However, you must wait at least 24 hours after a game to discuss game-related

- questions. Your coach will schedule a meeting with you and your player to address your concerns.
- 3. Area Director or Director of Coaching you must wait at least 24 hours after a game to discuss game related questions.
- 4. Technical Director You must wait at least 24 hours after a game to discuss game related questions.
- 5. Any Board of Directors member You must wait at least 24 hours after a game to discuss game related questions.

Spokane Sounders Website Privacy and Security Policy

The Spokane Sounders' main communication vehicle is our website: http://www.spokanesounders.org

Our contact email address: Peggy@spokanesc.org

Our mailing address: P.O. Box 4786, Spokane, WA 99220

Our telephone number: (509) 850-7787

If you would like information about our Club, please contact us by email or by phone. If you provide us with online information through our website, we will respect your privacy. Your visit to our website is subject to this Privacy and Security Policy. This policy is not intended to and does not create contractual or other legal rights in or on behalf of any party.

Privacy Policy: Spokane Sounders does not collect the domain name or e-mail address of visitors to our website. Information is not shared with any other organizations for commercial purposes. We reserve the right to analyze user behavior and characteristics in order to measure interest in and use of the various areas of the website.

Personal Information: Spokane Sounders sends electronic mail to its members and those who have registered to receive our e-mail newsletters. Interested parties who want to receive our electronic newsletters and announcements may register on the home page of our website.

Notification of Changes: Spokane Sounders reserves the right to use user information for new, unanticipated uses not previously disclosed in our privacy notice. If you are concerned about how your information is used, you should periodically review this privacy policy. By using our site, you signify your assent to the Privacy and Security Policy.

Third Parties: Spokane Sounders may utilize other companies and individuals to perform web-related functions on our behalf. We may also use other associated companies and individuals to better serve you, and if so, we would ask them to

employ a Privacy and Security Policy. No personal information of our guests is shared with these parties.

Security Policy: We utilize industry-standard encryption technologies when transferring and receiving user data exchanged within our website.

Online Payment Security: Spokane Sounders accepts payments for Club dues, player sponsorships, and donations through our website. We make every reasonable effort to protect the safety and security of online transactions; however we cannot and do not guarantee such safety or security. We use high-grade encryption and the "https security protocol" to communicate with your browser software. We believe this method to be the industry standard security protocol at the time we adopted it, which makes it extremely difficult for anyone else to intercept the credit card information you send to us.

We use internet security called SSL technology (Secure Socket Layer). A secure web page address begins with "https" rather than "http" and a padlock icon appears in the status bar at the bottom of your browser.

Copyrighted Information: The design and content of our website is the property of the Spokane Sounders. Design and content may be downloaded for personal use, but not for commercial purposes under any circumstance. If you have any questions regarding this policy, please contact peggy@spokanesc.org.

Spokane Sounders Logo Use Restrictions

The Spokane Sounders logo shall be used to brand and promote the organization. No members, teams, committees, outside organization, business firm, or person shall be allowed to use the logo without the expressed written approval of the Club Administrator and/or Technical Director.

The Club logo - or any other form of expressing approval or endorsement - shall not be used for programs, projects that are unsafe, discriminatory, or not in accordance with the fundamental policies outlined in the Washington Youth Soccer Bylaws.

If you would like to request our logo please contact: peggy@spokanesc.org